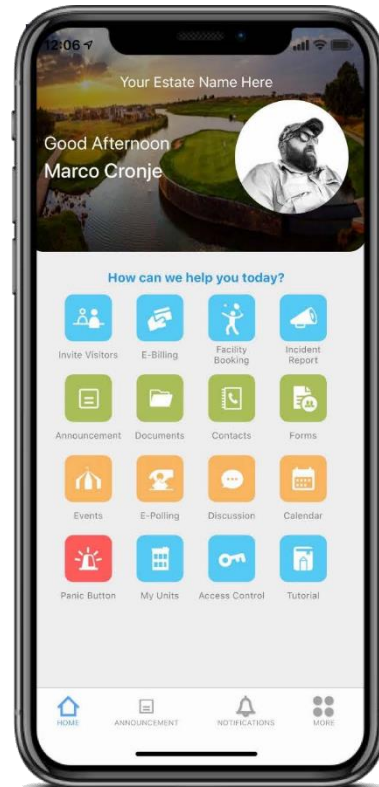


i-Neighbour Resident Activation Manual

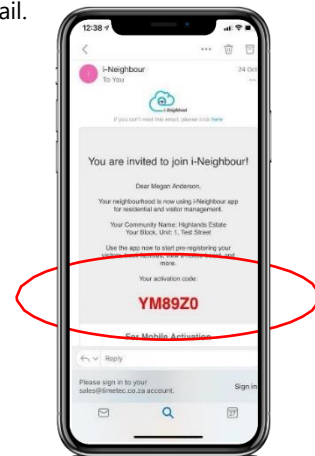


Where to start?

1. Download the i-Neighbour app on the Google Play store or app store. You can also scan the QR code below to guide you to the download

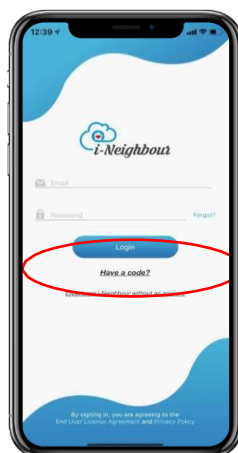


2. You would have received an email for i-Neighbour with the necessary information to activate your account. You can activate your account with the activation code provided in the email.



*If you did not receive the mail, please contact estate management to confirm the correct email address.

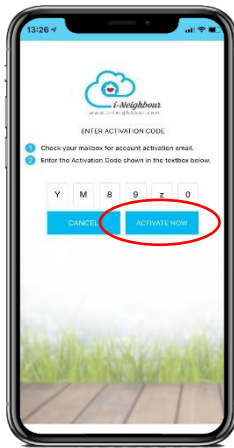
3. Log on to the App and select the "Have a code" Option.



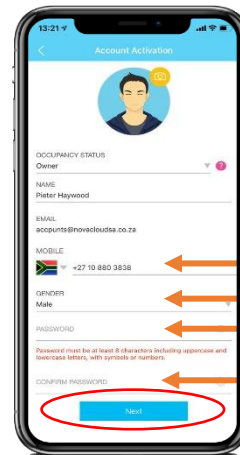
4. Insert the activation code into the fields as shown below. (It is not case sensitive)



5. After inserting the activation code click on "Activate Now" to proceed.



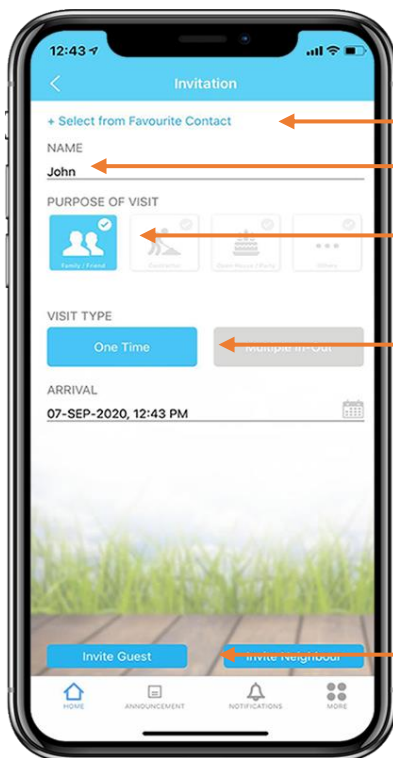
6. The last step is for you to confirm all your information and change where necessary. You will then need to create and confirm a password. Once you click "Save" you will now



- ← Confirm Cell Number
- ← Confirm Gender (Not compulsory)
- ← Create Password
- ← Confirm Password

How do I invite my visitor ?

Follow the necessary steps to invite your visitor. Pre-registering the visitor speeds up the check-in process at the guardhouse



- ← Here you can select a regular visitor from the favourites that you created
- ← Insert the name of the visitor
- ← Select the purpose of the visit: Family/Friend, Contractor etc.
- ← Select the visitation type: is it a one-time visit or multiple in-out.
- ← Select the invite guest option